

Privacy Policy for The Grateful Dog

At **The Grateful Dog**, I am committed to protecting and respecting your privacy. This policy explains how I look after your personal data when you visit my website (www.gratefuldog.co.uk) and tells you about your privacy rights.

1. The Data I Collect

When you use the contact form on my website, I collect the following information:

- Name
- Email address
- Phone number
- Any details you provide regarding your dog or requirements.

2. How I Use Your Data

I only use this information to:

- Respond to your enquiries.
- Discuss and provide the services you've requested.
- Manage our ongoing business relationship.

I do **not** use your data for marketing newsletters, and will **never** sell your information to 3rd parties.

3. Legal Basis for Processing

Under the UK GDPR, I process your information because it is necessary for my **legitimate interests** (responding to your questions) or to take steps to enter into a contract with you (arranging dog care services).

4. How Your Data is Stored

My website is hosted on the **Wix.com** platform. Your data may be stored through Wix.com's data storage, databases, and general applications. They store your data on secure servers behind a firewall.

I personally keep your contact details only for as long as necessary to provide my services to you or as required by law (for example, for tax and insurance purposes).

5. Cookies

Even though I haven't added tracking or analytics to the site, Wix uses essential cookies to ensure the website runs securely and smoothly for you. By using the site, you agree to these functional cookies.

6. Your Rights

You have the right to:

- Ask for a copy of the information I hold about you.
- Ask me to correct any mistakes or delete your information.
- Withdraw your consent for me to contact you at any time.

If you would like to do any of the above, please contact me at **bigmiff@gmail.com**.

7. Contact Me

If you have any questions about this Privacy Policy, please get in touch:

- **Name:** Matthew Turnbull
- **Business:** The Grateful Dog
- **Email:** bigmiff@gmail.com
- **Website:** www.gratefuldog.co.uk